



INTERCONTINENTAL®  
PHU QUOC LONG BEACH RESORT





We are excited that you are considering InterContinental Phu Quoc Long Beach Resort for your next conference event or incentive group. This directory aims to give you some insight into the wide range of the innovative activities, locations and unique dining options available for your group.

Our team of professional planners have the creativity and global know-how to make every event a success, all delivered with our heartfelt Vietnamese hospitality.

Situated on the pristine and secluded southern stretch of Long Beach, the white sands of Phu Quoc and the sparkling waters of the Gulf of Thailand ensure a memorable backdrop to impress the most discerning of guests.

We know your guests will feel a special bond to Phu Quoc from the moment they hear the sound of the gentle waves lapping the pristine shoreline, to the daily evening sunsets over an ocean horizon, right through to the time they depart to a beautiful farewell from our team of genuine and seasoned hospitality professionals.

We look forward to welcoming you to our beautiful ‘Pearl Island’ and delivering a sophisticated destination experience for your group.

DESTINATION



DESTINATION PHU QUOC

Welcome to Phu Quoc Pearl Island, where the richness of the natural landscape blends perfectly with rustic charms of local village life. InterContinental Phu Quoc Long Beach Resort is located on Long Beach, stretching over 20km on the west coast of the island.

Phu Quoc Island is part of Kien Giang Province, which was recognized by UNESCO as a World Biosphere Reserve in 2006. The island is the largest in Vietnam and in the Gulf of Thailand.

Spanning over 574 square kilometres in size with a population of just over 103,000, the idyllic island provides a perfect canvas for a relaxing yet vibrant vacation.

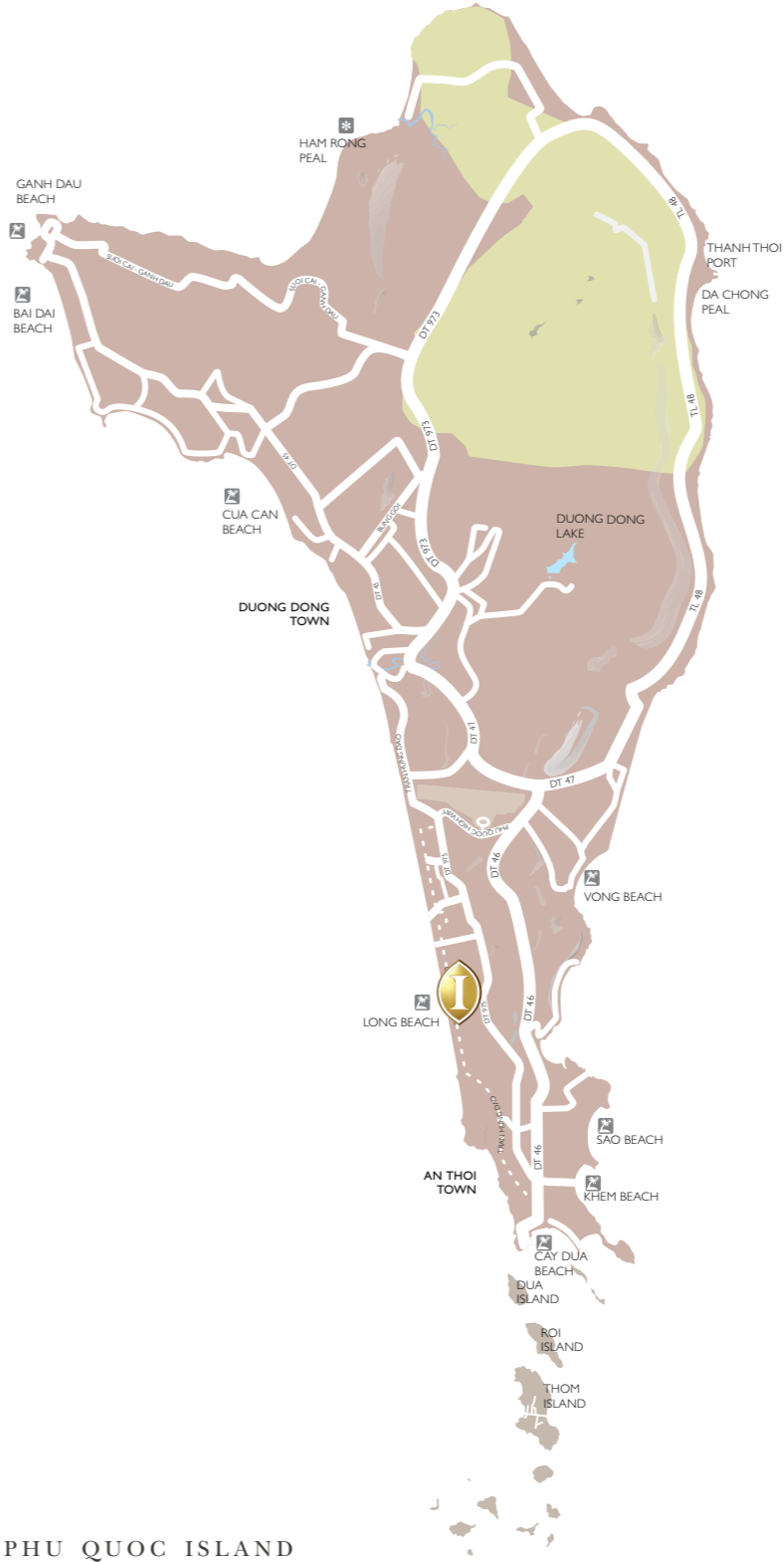
More than half of the island is covered by a National Park with evergreen forest, while the surrounding sea boasts a rich marine life and vibrant coral reefs. The island is also famous for the production of high quality fish sauce and peppers, as well as pearl farming. Tours are available to give visitors a unique insight into the cultivation and production of these cultural products.

INTERCONTINENTAL PHU QUOC LONG BEACH RESORT

InterContinental Phu Quoc Long Beach Resort is located on the southern and secluded stretch of Long Beach – enjoying unrivalled privacy on the island’s most popular beach.

Located just 15 minutes from Phu Quoc International Airport and 20 minutes from the largest town on the island, Duong Dong, the resort offers convenient access to all of the area’s major tourist attractions.

DESTINATION



PHU QUOC ISLAND

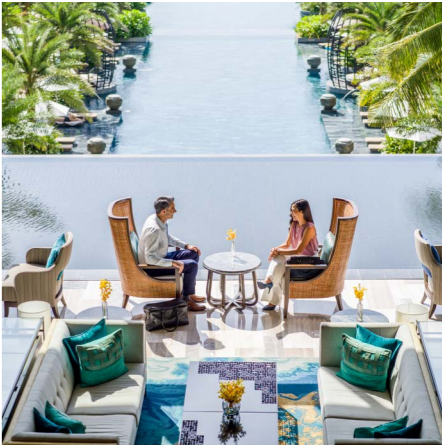




RESORT OVERVIEW

Combining refined luxury with beautiful beachfront surroundings, InterContinental Phu Quoc Long Beach Resort offers 459 elegant rooms, suites and villas on Vietnam’s most idyllic tropical island.

Enjoy breathtaking panoramic views at the highest sky bar on the island, indulge in serene spa treatments at the award-winning HARNN Heritage Spa, experience a magical sunset overlooking the sparkling ocean, unwind with a cocktail at the pool bar or join one of our distinctive leisure and ‘In The Know’ tailor made activities.



Club InterContinental guests can look forward to exclusive access to the Club InterContinental Lounge which offers gourmet a la carte breakfasts, afternoon tea, evening cocktails and canapés. In addition to an exclusive pool, Club InterContinental guests can enjoy personalized services from our team of butlers.

Offering some of the most glamorous meeting and function spaces on Vietnam’s largest tropical island, InterContinental Phu Quoc Long Beach Resort sets a new precedent for meetings, events, conferences and incentives in a wide range of indoor and outdoor settings.

Offering world class dining, authentic local experiences and heartfelt Vietnamese hospitality, InterContinental Phu Quoc Long Beach Resort defines all that an exclusive luxury retreat should be.



ACCOMMODATION

RESORT ROOMS

Combining modern comfort with island charm, all our accommodations come with extraordinary views of the sparkling ocean, vivid green mountains, landscaped gardens or lagoons. Designed to meet the different needs of all discerning travelers, our accommodation options include our resort wings, the Sky Tower, or in one of our spacious beachfront villas.

Each of our rooms, suites and villas take their inspiration from the local environment, while retaining all the modern comforts that the InterContinental traveler expects. Custom made linens, accented with sublime Vietnamese silk accessories ensures the epitome of comfort, luxurious bathrooms complete with luxury bathroom amenities promise the height of pampering, and inspired in-room amenities promise a truly memorable stay.

ROOM FACILITIES

- Interactive 46-inch multimedia entertainment system
- Complimentary high-speed wireless internet access
- Private terrace or balcony
- Hairdryer and electronic bathroom scales
- Bathrobes and slippers
- Luxurious bathroom amenities
- Fully stocked mini-bar in selected rooms and suites
- Tea and artisan Vietnamese and Nespresso coffee
- Access to recreational facilities and activities
- Dry cleaning and laundry services
- Iron and ironing board
- Private in – room safe deposit box
- ISD telephone
- Bluetooth soundbar
- Tea and coffee making facilities
- 24 hours room service
- Maid service daily



ACCOMMODATION

RESORT CLASSIC ROOMS

The elegant 49smq Resort Classic Rooms feature balconies with ocean and lagoon or pool views.

The luxury bathroom features a deep soaking bathtub with a view, separate rain shower and luxury bath amenities. Enjoy complimentary WIFI, a 46 inch interactive flat screen TV and floor to ceiling windows allow for natural sunlight.



PANORAMIC SUITES

Our 101sqm Panoramic Suites offer commanding sunset views across the sparkling ocean and landscaped gardens and pools below. A spacious balcony and living room offers space and the suite offers easy access to the beach, in-suite check-in and check-out, priority seating in our resort restaurants and complimentary WIFI.



SKY TOWER RESIDENCES

The well-appointed Sky Tower Residences feature 64 – 166sqm of living space with spacious balconies overlooking the magnificent ocean, jungle matted mountains or lush gardens. Each suite features complimentary WIFI, a fully equipped kitchen, living room.



## ACCOMMODATION

### CLUB INTERCONTINENTAL

The Club InterContinental experience celebrates the luxury and glamour of travel by incorporating personalized service and exclusive privileges to make your stay truly memorable.

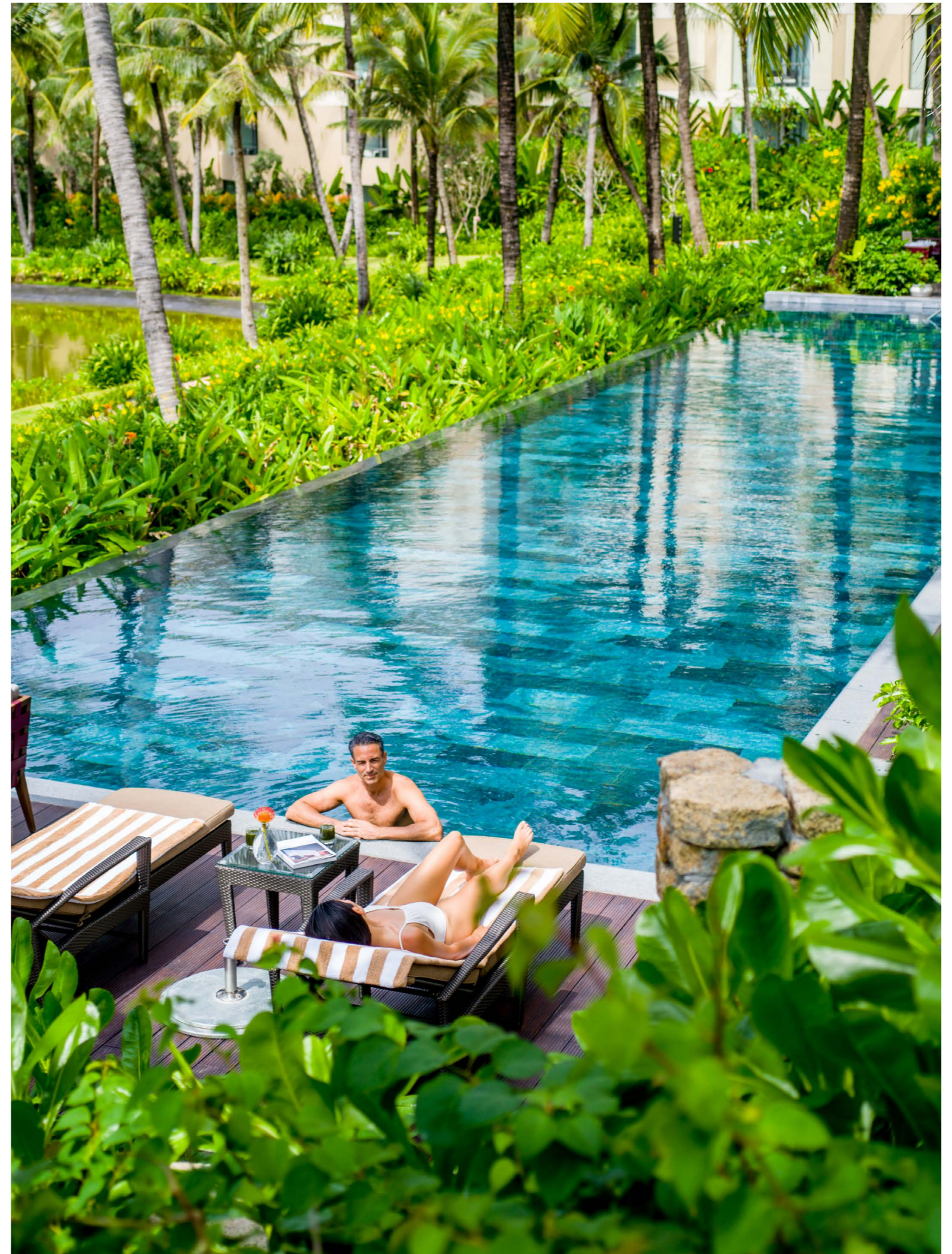
The Club InterContinental Lounge provides a private yet engaging space for family interactions or quiet relaxation. Club InterContinental guests can enjoy exclusive benefits such as round trip airport transfer, complimentary breakfast, afternoon tea and evening cocktails and canapés in our exclusive Club InterContinental Lounge.

Guests have the opportunity to enjoy the following services and facilities:

- Private check-in and check-out.
- Late check out until 4:00PM
- Exclusive access to the Club InterContinental Lounge:
  - Light refreshments and beverages throughout the day
  - Gourmet a-la-carte breakfast from 6:30AM – 10.30AM
  - Afternoon tea from 2:00PM – 4:00PM
  - Evening cocktails and canapés from 6:00PM – 8:00PM
- Complimentary local calls during the stay
- Two pieces complimentary light pressing per stay
- Unlimited children's program complimentary at Planet Trekkers, our resort's children's club
- Preferential seating at every restaurant in the resort upon making reservation
- Club InterContinental guests can invite a non-registered guest to the Club InterContinental Lounge during the complimentary meal period time, at no extra charge (one additional guest per room).



## ACCOMMODATION



## RESTAURANTS AND BARS

### SORA & UMI

Sora & Umi offers an abundant international buffet breakfast amidst the refreshing morning light, allowing guests to dine while taking in the pool and ocean views. The showcase of the restaurant is the live cooking stations that provide guests with an interactive and immersive dining experience as our chefs serve both authentic Japanese cuisine and local Vietnamese favorites throughout the day.

Opening hours: 6:30am – 10:30pm



### OMBRA

Our pool bar and restaurant Ombra presents an exquisite selection of authentic Italian cuisine in a relaxed yet sophisticated setting. Ombra means shade in Italian and is the perfect place to enjoy a relaxing break from the activities keeping you occupied during the day. Besides authentic Italian cuisine and a carefully guarded secret pizza recipe, Ombra is also the place to sample refreshing poolside cocktails, smoothies, gelato, and snacks.

Opening hours: 7am – 7pm



### SEA SHACK

Steps from the ocean, our relaxed beachfront restaurant has been designed with a rustic ambiance and offers chic and casual dining accompanied by an ocean breeze. Dine on Vietnamese or international cuisine, or enjoy mouth-watering BBQ served by our culinary artists. The restaurant and bar features a vast assortment of beers, while the tiki inspired cocktails are perfect to sip on while you feel the sand between your toes.

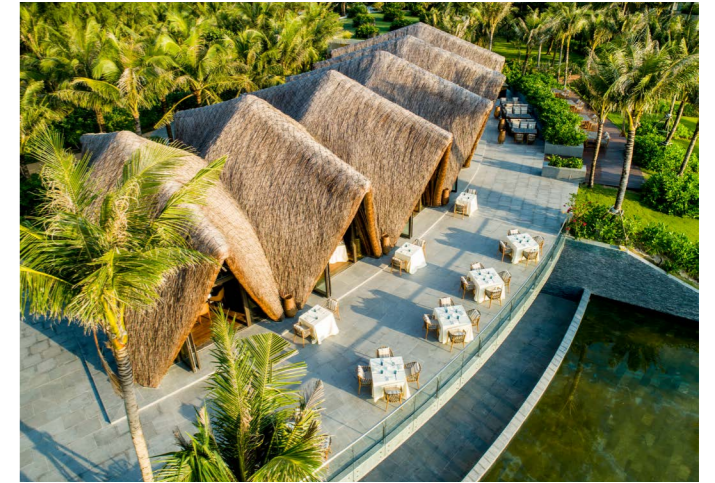
Opening hours: 11am – 12am



### LAVA

Meticulously designed using bamboo, and featuring a vibrant, fossilized coral bar, LAVA restaurant serves the freshest seafood and the finest cuts of imported beef. Situated in a refined and elegant beachfront setting, the atmosphere at our signature restaurant is warm and relaxed, extending to the serene outdoor terrace which is perfect for a sunset aperitif. For those seeking a more intimate dinner venue, LAVA also offers private dining rooms downstairs.

Opening hours: 5pm – 10pm



### PEARL LOUNGE

Pearl Lounge offers a wide range of international cuisine and authentic local snacks, along with traditional Vietnamese afternoon tea each day. Located on the sixth floor of the Sky Tower, Pearl boasts direct views over our pools and the azure ocean horizon, and the restaurant is a peaceful space for guests to relax and enjoy intimate conversation and attentive service.

Opening hours: 6:30am – 10pm

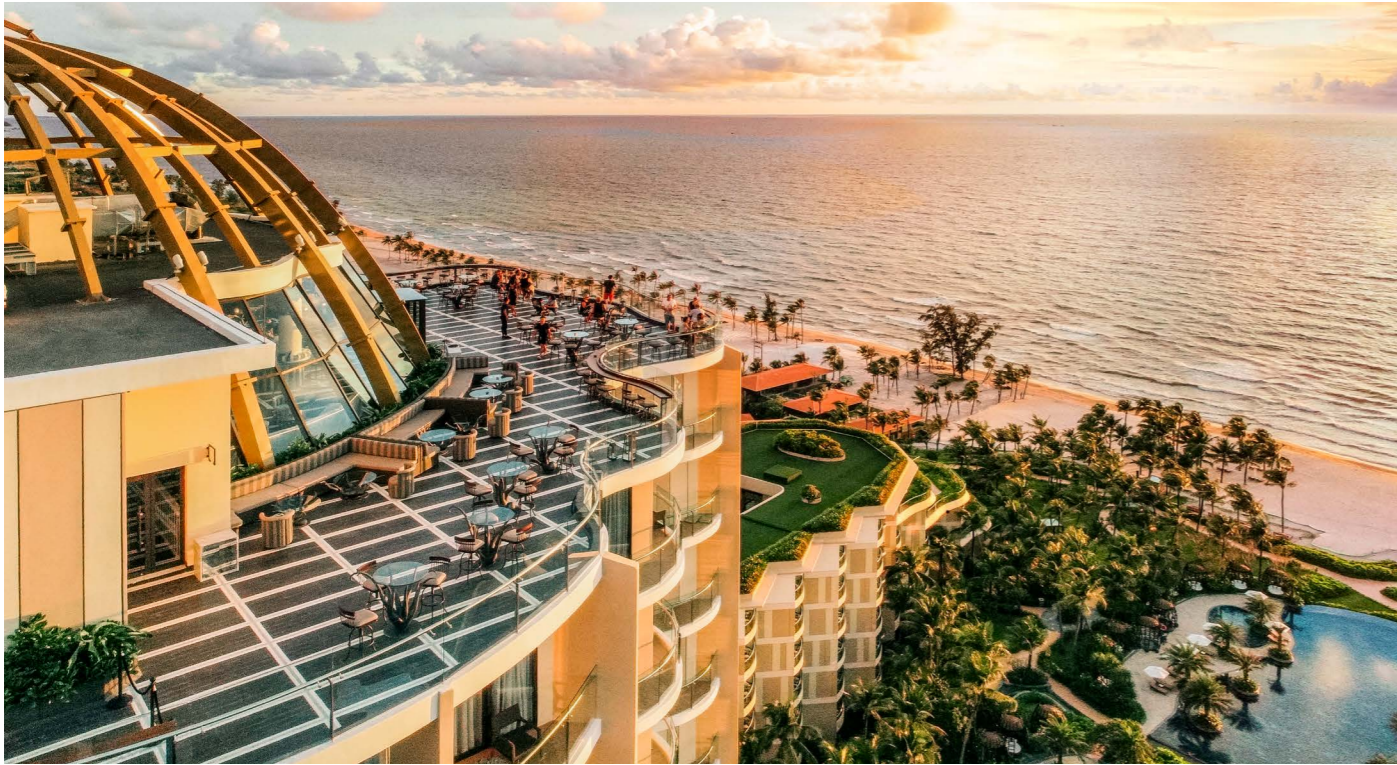


### MERCADO

Mercado offers an array of both healthy and indulgent foods to go or to enjoy in a casual café environment. Ideal for a snack or a sweet treat, our deli serves freshly made sandwiches and pastries, along with chocolates and baked delights. Additionally, our experienced baristas craft specialty coffees and teas for your daily energizer, and should you need something to celebrate a special occasion with, we have a delightful selection of cakes for you to choose from.

Opening hours: 7am – 7pm





INK 360

Exuding glamour and style, the iconic INK 360 is designed by Ashley Sutton and boasts unparalleled panoramic views of the sparkling ocean from the 19th floor, where guests can sip on a signature cocktail while enjoying a magnificent sunset. Our mixologist is a master of his craft and has conceived a delightful range of the finest drinks that will surprise and delight the connoisseurs. This avant-garde bar is perfect for a welcome toast or celebratory drinks, and every event promises to be truly spectacular.

Opening hours: 5:00pm – till Late

Now living an InterContinental life is more with IHG® Meeting Rewards. This one-of-a-kind loyalty program rewards you for every qualified meeting\* you hold at over 5,000 hotels within the IHG® Rewards Club family of brands in the United States, Canada, Mexico, Latin America and Asia Pacific.

IHG® BUSINESS REWARDS BENEFITS

- Earn 3 points for every \$1 USD spent on qualified meetings (includes guest rooms, meeting space and food and beverage)\*
- Earn points for stays at more than 5,000 hotels worldwide
- Points never expire
- Fastest way to Elite status

IHG® REWARDS CLUB GOLD ELITE

- Host one qualified meeting to get:
- All Club Benefits
- 10% Elite point bonus on base points\*
- Priority Check-In, ensuring your room and key are ready upon arrival

IHG® REWARDS CLUB PLATINUM ELITE

Host two qualified meetings in same calendar year to get:

- All Club Benefits
- 50% Elite point bonus on base points\*
- Priority Check-In, ensuring your room and key are ready upon arrival
- Complimentary room upgrades at check-in\*
- Guaranteed room availability (72 hours in advance)\*

YOUR REWARDS

- Reward Nights at over 5,000 hotels worldwide, with no blackout dates
- Gift cards and certificates from countless retailers\*
- Turn points or points and cash into Flights Anywhere on over 400 airlines worldwide
- Meeting Credits, ranging in value from \$250 to \$1,000 USD toward future meetings

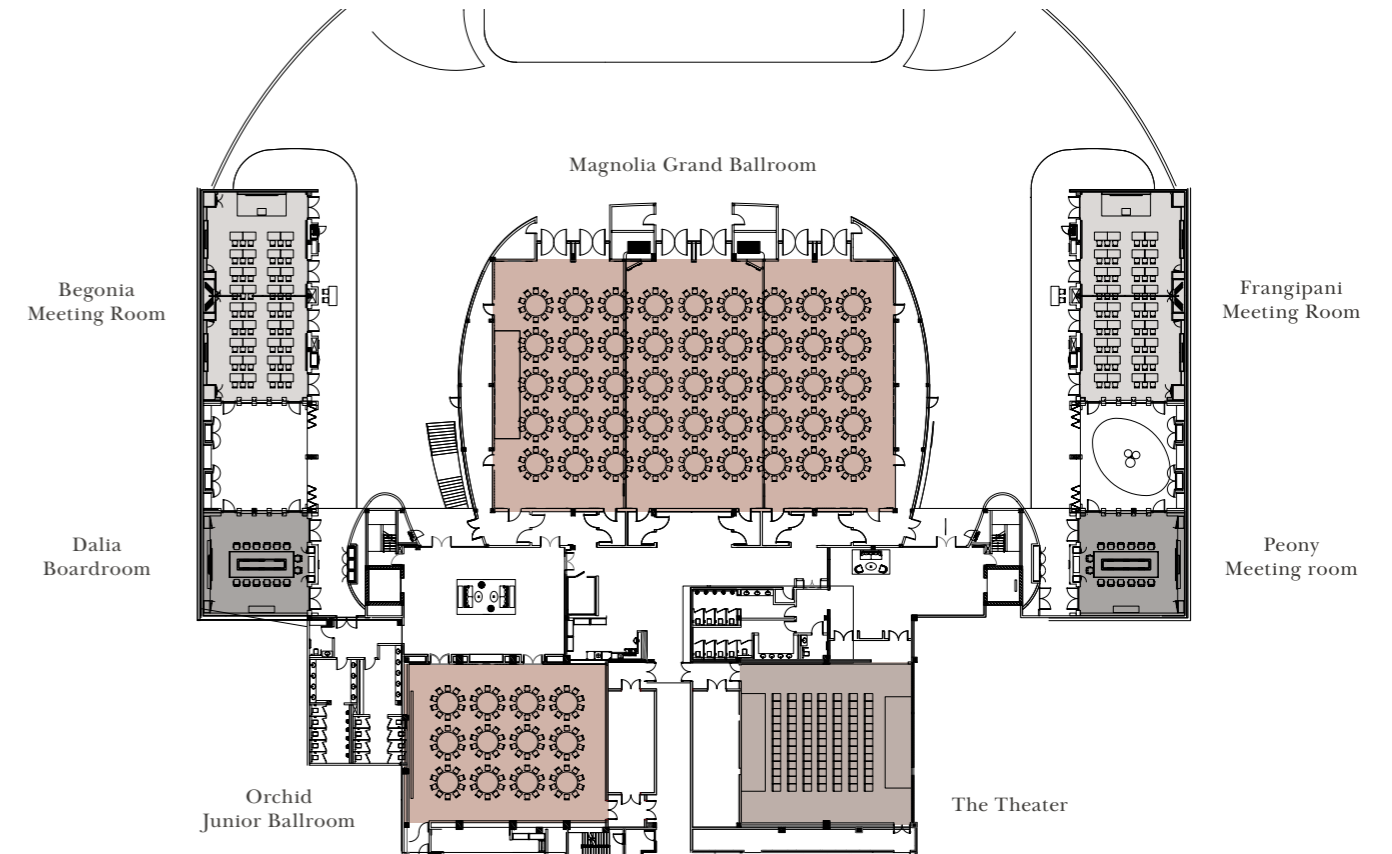
\*Terms and conditions apply.

## CONFERENCE ROOMS

The resort Conference Centre features over 2,000sqm of indoor event venues, offering privacy for your events whilst being conveniently located in the main resort complex.

The Conference Centre offers plenty of pre-function space for breaks, displays or trade exhibitions, while our al fresco Beachfront Garden is ideal for banqueting in beautiful natural surroundings.

- Touch screen control panel for Audio Visual
- Video conferencing facilities
- High speed, wireless and multi user internet access
- PA system
- Individually controlled lighting panels
- Drop down LCD projector screens
- Plasma screens for signage
- Blackout blinds
- Lectern
- Handheld and Lapel Mics
- Stage lights
- Whiteboard, Flip Chart & Markers
- Live feed screens from Ballroom to breakout rooms

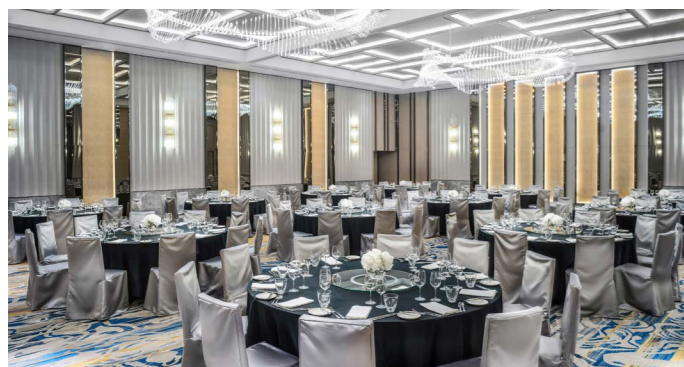


Venue Name	Length (m) x Width (m)	Height (m)	Size (m²)	Theatre	Classroom	U Shape	Hollow square	Cabarnet	Boardroom	Banquet	Reception
Indoor Venue											
MAGNOLIA GRAND BALLROOM	34.7 x 21.1	4.8	732	1,200	450	-	-	400	-	480	700
Magnolia Ballroom 1	11.5 x 21.1	4.8	243	288	120	-	-	60	-	120	220
Magnolia Ballroom 2	12 x 21.1	4.8	253	320	120	-	-	60	-	120	220
Magnolia Ballroom 3	11.2 x 21.1	4.8	237	288	120	-	-	60	-	120	220
ORCHID JUNIOR BALLROOM	16.3 x 12.6	4.8	205	220	126	48	56	100	-	120	150
Orchid Ballroom Foyer	9.7 x 14.9	3.4	145	-	-	-	-	-	-	-	100
THE THEATRE	14.9 x 13.3	-	198	130	-	-	-	-	-	-	-
The Theatre Foyer	6.1 x 14.3	5.3	87	-	-	-	-	-	-	-	-
DAHLIA BOARDROOM	9 x 9.5	3.3	86	-	-	-	-	-	16	-	-
Dahlia Foyer	9.6 x 9.7	3.3	93	-	-	-	-	-	-	-	-
PEONY BOARDROOM	8.6 x 8.6	3.3	74	70	27	-	-	30	-	30	50
Peony Foyer	9.6 x 9.7	3.3	93	-	-	-	-	-	-	-	-
BEGONIA MEETING ROOM	18.5 x 7.6	3.3	141	150	70	48	54	64	-	80	100
Begonia Meeting Room 1	9.3 x 7.6	3.3	70	72	36	24	27	32	-	30	50
Begonia Meeting Room 1	9.3 x 7.6	3.3	70	72	36	12	14	32	-	30	50
FRANGIPANI MEETING ROOM	18.5 x 7.6	3.3	141	150	70	48	54	64	-	80	100
Frangipani Meeting Room 1	9.3 x 7.6	3.3	70	72	36	24	27	32	-	30	50
Frangipani Meeting Room 2	9.3 x 7.6	3.3	70	72	36	12	14	32	-	30	50
Outdoor Venue											
Beachfront Garden	-	-	1,000	Team Building Activities and Beach Style Events							

MEETING ROOM



Magnolia Grand Ballroom



Orchid Junior Ballroom



Begonia Meeting Room

MEETING ROOM



Dahlia Boardroom



The Theatre



Beachfront Garden

## INSIDER COLLECTION

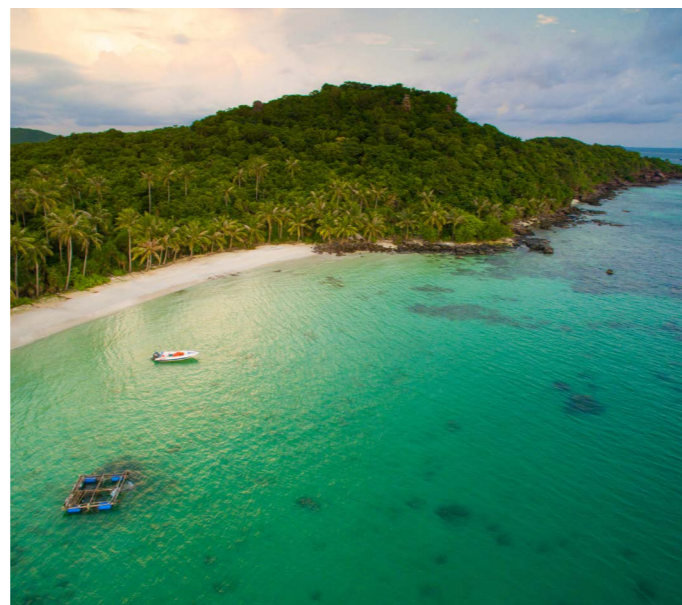
Memorable meetings and events with authentic local flavour is the inspiration behind the InterContinental Insider Collection. It is a range of services our planners can choose to add to any meeting, incentive, event or conference. These experiences are carefully designed to ensure each event is firmly rooted in its location and has a tangible sense of place. The options are limitless, but what is constant is the provision of rich local knowledge, professional service and the reassurance of an enriching and rewarding delegate experience.

## INSIDER LOCATIONS

As locals, we hold the key to a side of 'Vietnam' tourists never see. What we know gives our guests an exclusive mix of authentic venues and experiences to play with and we suggest venues to suit any type of meeting or event.

## INSIDER COMMUNITY

Immersing in a community is the most intimate way to understand and appreciate a destination. InterContinental Phu Quoc Long Beach Resort has long established local relationships that enable us to recommend community projects. These emotional experiences engage delegates beyond the obligation of community service and inspire memorable bonds while benefiting the local community.



## INSIDER INTERACTIONS

Team-building experiences help delegates connect with each other and the unique character, heritage or geography of Long Beach. Each experience, whether based on or offsite, offers an original way to engage delegates and motivate them to build effective working relationships.

## INSIDER BREAKS

With Insider Collection, even our tea breaks are fulfilling experiences. From serving up a delicious lunch of traditional dishes to creating insider breaks with our local chefs, we help delegates connect with each other and elements of the local culture. We deliver a selection of innovatively prepared tea breaks, custom made for each event.

## INSIDER SPEAKER

Bring your event to life with an inspirational speaker - someone who can really strike a chord with your delegates and enrich their experience beyond measure. Fascinating, engaging and motivating, Insider Speakers range from celebrities and cultural experts to sporting heroes.



We offer a variety of engaging teambuilding activities and culturally enriching experiences that help bring your event to life and offer delegates a unique opportunity to discover more about the local culture as well as to connect them together.





We are proud to be one of the first resorts in Phu Quoc to work closely with the World Wide Fund for Nature (WWF) in implementing a series of initiatives to help protect the environment and pioneer sustainable tourism.

SOME OF OUR CSR HIGHLIGHTS INCLUDE:

- Regular waste audits to ensure the most efficient recycling procedures are in place
- Plastic reduction, with an aim to eliminate plastic completely from the resort by the end of 2020
- Use of sustainable materials such as bamboo and rice straws at every outlet
- Use of recycled aluminum cans of water for meetings and events
- Beach cleaning and sensible waste disposal in the resort and at key locations throughout the island



SAMPLE ITINERARY FOR UP TO 50 GUESTS

	ARRIVAL DAY	DAY ONE	DAY TWO	DEPARTURE DAY
Breakfast Activity		International buffet breakfast (Sora &Umi Restaurant)	International buffet breakfast (Sora &Umi Restaurant)	International buffet breakfast (Sora &Umi Restaurant)
Morning Activity		Morning activities***	Aqua fitness in Oasis Pool	Bike around the resort***
Lunch		Thai cuisine lunch menu at Pearl	Casual lunch by the pool with fresh homemade pizza, gelato and Italian cuisine	Relaxing lunch at beachfront restaurant Sea Shack
Afternoon Activity	15 minutes transfer from Phu Quoc International airport. Tropical welcome drink upon check in Private Group check-in*	At leisure	Team building activity on the beach: <ul style="list-style-type: none"><li>• Harvest the pearl</li><li>• Ping Pong Race</li><li>• Couple soccer</li><li>• Soup tug of war</li></ul>	Bid farewell 15 minutes transfer from hotel to airport
Pre Dinner	Sunset cocktail at Beachfront Bonfire	Sunset cocktail at Beachfront Bonfire	Herbal body brilliance and bamboo journey at Harnn Heritage Spa	
Dinner	BBQ Dinner with Phu Quoc daily-caught seafood at Beachfront	Dinner at Lava signature restaurant	Standing cocktail with live stations	
Night Cap	Acoustic live music band at Sea Shack**	DJ music & cocktail at INK 360 Daily happy hour 19:00 - 21:00		

\* Private group check-in is available if requested in advance  
\*\* Live band schedule is subject to availability and can be changed without notice in advance  
\*\*\* Activities and equipments are complimentary for all in-house guests. Subject to availability

SAMPLE ITINERARY FOR UP TO 150 GUESTS

	ARRIVAL DAY	DAY ONE	DAY TWO	DAY THREE	DEPARTURE DAY
Breakfast Activity		International buffet breakfast (Sora & Umi Restaurant)	International buffet breakfast (Sora & Umi Restaurant)	International buffet breakfast (Sora & Umi Restaurant)	International buffet breakfast (Sora & Umi Restaurant)
Morning Activity		Yoga session on the beach	Water liliy journery at Harnn Heritage Spa	Boat trip to explore the Pearl Island with exotic lunch on deck	At leisure
Lunch		Lunch at Leisure (4 outlet options)	Asian buffet lunch at Sora & Umi		Relaxing lunch at beachfront restaurant Sea Shack
Afternoon Activity	15 minutes transfer from Phu Quoc International airport. Tropical welcome drink upon check in Private Group check-in*	Team building activity on the beach: <ul style="list-style-type: none"><li>Junk in the Trunk</li><li>Water balloons valley ball</li><li>Blindfold kayak racing</li><li>Couple soccer</li><li>Soup tug of war</li></ul>	Movie at our in-house theater		Bid farewell 15 minutes transfer from hotel to airport
Pre Dinner	Welcome cocktails at Sky bar INK 360	Sunset cocktail at Beachfront Bonfire	Dine like a local at Night Market (in Duong Dong town)	Pre-dinner cocktail at Magnolia Foyer	
Dinner	Passing around heavy canape dinner at Sky bar INK 360 with DJ	BBQ Dinner with Phu Quoc daily-caught seafood at Beachfront		Gala dinner and After Party at Magnolia Grand Ballroom	
Night Cap		Acoustic live music band at Sea Shack**			

\* Private group check-in is available if requested in advance  
\*\* Live band schedule is subject to availability and can be changed without notice in advance

## THEME NIGHTS

We understand that some people like tried and tested themes for their special events and some want something unique that you know your guests have never experienced before.

Whatever your need, we work with quality theming companies who have the expertise and local know-how to design, source and produce memorable events.

Here's an idea to whet your appetite however the possibilities are as endless as your imagination.

## THE CONCEPT

For years the locals of Phu Quoc have assembled at Night Markets to socialize and sample the area's finest local cuisine, drinks and entertainment. Here at the resort we re-create the classic Night Market environment with a luxurious twist at our Beachfront Garden to give our guests both a sense of place and a truly memorable dining experience.



## LONG BEACH NIGHT MARKET

## THE ENVIRONMENT

The Beachfront Garden is transformed into a Vietnamese food bazaar, with numerous food stalls offering different types of cuisine. Service staff are adorned in the traditional Ba Ba attire, and colorful lanterns fill the night sky providing a warm and vibrant atmosphere. Guests can select their food and beverages from the stalls, or from one of the staff either riding the Vietnamese Xich Lo or carrying traditional yokes and baskets.

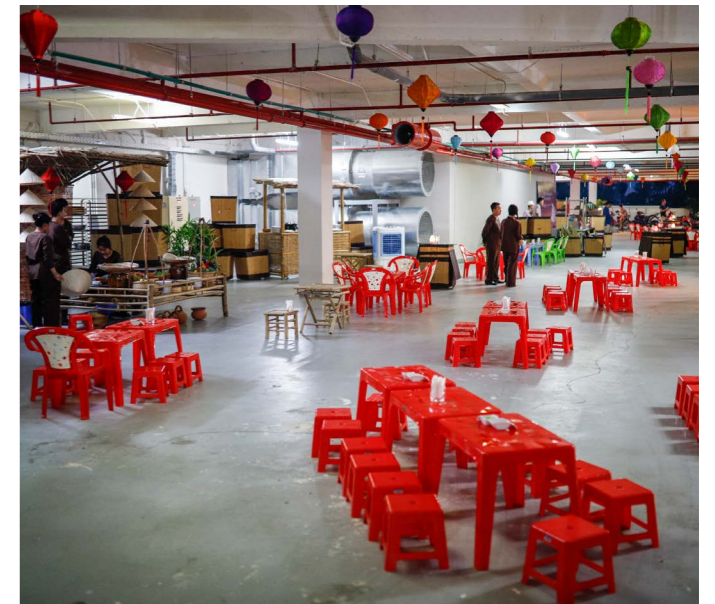
## THE GASTRONOMY

Upon arrival guests are offered a selection of three locally inspired beverages; Phu Quoc Mojito made from freshly pressed sugarcane, locally brewed beers and Palmrya, a local fruit grown on the island with a similar flavor to coconut. Each food stall is a live cooking station where our chefs present a selection of the finest local and international cuisine, including hand rolled Banh Cuon, whole spit roasted pig, Yakitori style skewers and fresh Pho noodles tossed a la minute. Throughout the evening the bar team mix locally inspired cocktails, including the locally produced Sim Wine, and have the opportunity to try their hand at mixing their own cocktails. Guests are invited to the stalls where our chef slices a fresh coconut in front of them, drains the juice and mixes the coconut flesh in with coconut flavored ice-cream for a sweet finish.



## THE ENTERTAINMENT

Adjacent to each cooking of the stalls is a story telling the origin and history of the food and cards on how to re-create at home. Guests can try their hand at making spring rolls or making one of our Phu Quoc inspired cocktails. Traditional music fills the air with performances throughout the evening from local dance groups that always ensures a lively market-feel ambience. The venue has a series of pictures and backdrops sharing the story of the island and guests can have their picture taken in front of one of the iconic images of Phu Quoc. In addition to food stalls there are local vendors selling Long Beach Pearl Necklaces, Phu Quoc Honey and an local engraver offering guests the opportunity to have their own name engraved on a single grain of rice for a lasting memory.



## THE CONCEPT

With a coastline that stretches over 3,000km, Vietnamese cuisine is strongly influenced by its geography. Lang Chai, literally meaning Fisherman's Village, gives delegates the opportunity to experience the culture and cuisine of a local village in the beautiful surroundings of our beachfront garden.

## THE ENVIRONMENT

Delegates arrive to a tiki lit torch path where they are presented with a Ran Towel (scarf) to wear for the evening and then are handed an oil lantern which the guest is to carry down the path to the Lang Chai and hang on one of the spare bamboo hooks. Overhead festoon lighting brightens the venue while the sounds of traditional music fill the air.

## THE GASTRONOMY

Once everyone has gathered, fisherman gather to beat the drums to symbolize the night is about to formally begin. The chefs have designed the menu to showcase the different cuisine and flavors from the North to South of Vietnam. The buffet is set in front of a large backdrop of bamboo lanterns, wooden boards, and fishing nets. The chefs bring the food to life while guests can watch freshly made Vietnamese spring rolls, Phu Quoc Grilled Squid, and grilled pork with papaya mixed with sticky rice prepared at live stations.

## THE ENTERTAINMENT

The music begins with traditional Vietnamese strings before a DJ takes over to create a more lively ambiance. Guests are invited by the fisherman to play traditional games which have been passed down for generations. Local fishermen weave casting nets and are there to share their local knowledge and insights to interested guests about each piece of equipment on display and how it is used. Afterwards guests can have a polaroid picture taken with the fishermen inside a Thuyen Thung which is traditional Vietnamese fishing baskets boat.





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### Complimentary Letter

Date: 23<sup>rd</sup> January 2019

Attention: The Management of  
InterContinental Phu Quoc Long Beach Resort

On behalf of my team, I would like to say a BIG THANK YOU to Ms Annie (Mai Anh) Tran who is the event manager during our team meeting in your resort from 14th to 18th January 2019. The services provided by Ms Annie and her banquet team is more than FANTASTIC! World Class Service is the word; which made our stay so pleasant and enjoyable. I was also very touched and overwhelmed by the initiatives Ms Annie and Ms Nghia took to bring me medication and even send lunch to my room when they knew that I am unwell and resting in my room. It was such a personal and kind gesture that I will never forget. There are also many positive feedbacks from my fellow colleagues too, and they even start recommending your resort to their family and friends.

We sincerely thank you for all the warmth hospitality rendered during our stay in your resort. On top of the remarkable services, we would also like to compliment your resort for its impressive guest rooms, dining areas, swimming pools, and having the most beautiful and breath-taking sunset view.

We will keep your prestige resort in mind for any future activities and we will also recommend to our network be it personal or work associates.

Finally, I would also like to thank Ms Donna who worked out a great package for us so that we can hold our event with a big success in your resort.

Thank you so much!

Yours faithfully,

**Ravia Ong (Ms)**  
Office Manager  
Tel: +65 6849 9200



### G.J. Gardner Homes Corporate Office

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Netdeen Pty Ltd ATF Gold - J Unit Trust  
trading as G.J. Gardner Homes

InterContinental Phu Quoc Long Beach Resort  
Bai Truong, Duong To, Phu Quoc,  
Kien Giang, Vietnam 920000

To Whom it May Concern

It is my pleasure to be able to write this letter to the Intercontinental Phu Quoc Long Beach Resort concerning our recent 2019 G.J. Gardner Homes International Conference.

Our conference had approx. 320 attendees from Australia, New Zealand and USA which all stayed at the resort for the week. In that week the resort helped organise 2 days of conference, 3-night events, team building and various smaller dinners.

The staff through the whole resort from check-in, housekeeping staff, wait staff and higher management were kind and attentive with exceptional customer service, that made our stay extra special.

There are two people I would like to thank who through their beautiful demeanour and professional attitude made the experience personally for me a pleasant one.

I would like to thank Donna Tran Director of Sales who took over my account from David Pearson. This can be a difficult process for some; however Donna was so pleasant and easy to deal with that the transition seemed to progress nicely. Then with the handover to Anni, again a seamless transition but always knowing that Donna was always there if needed.

I would most importantly like to thank Anni Tran who was appointed as my Event Manager, for the outstanding excellent service she provided me, not only during the preparation stages but also during our stay at the Intercontinental. Its always a bit daunting to be in another country with the language and custom differences but Anni made this transition a very pleasant experience. Anni went above and beyond on numerous occasions to ensure that our group remained happy and everything ran smoothly. The prompt replies and being kept in the loop if something was taking a bit longer to sort was much appreciated when running a conference on this scale.

During the process I felt that I was working within a team rather than being just a client. I think this is very important trust wise if you feel that everyone is working towards a common goal and its not just a business arrangement. I felt the Intercontinental were committed to our event which helped make it the successful event that it was.

Sincerely

Terri Berry  
Finance and Operations Manager  
G.J. Gardner Homes



**Hashcom Pte Ltd**  
33A Chander Road Singapore 219539

## Thank you Letter

Date: 12<sup>th</sup> Dec 2018  
Attention: InterContinental Phu Quoc Long Beach Resort

It is great time when all members of Hashcom family were happy with the trip for 2 days and 1 night at InterContinental Phu Quoc Long Beach Resort on November 2018.

I think InterContinental Phu Quoc Long Beach Resort is the nicest hotel I have been ever stayed in, it was convenient and comfortable.

I was impressed at the first moment we stepped into the Resort lobb and were welcomed by signature drinking. The staffs were very kind and generous hospitality.

The facilities are modern, clean, hygiene, especially with the view and wind of the ocean.

We had lunch at Sora & Umi Restaurant and dinner at SeaShark restaurant, the food was amazing.

Finally, I would like to say thank to Ms. Thu (Kate). I have worked very effectively with Ms. Thu (Kate) for all the time from beginning to ending of the trip.

Ms. Thu (Kate) has excelled in her responsibility, she always keeps track of the details of our plan to support me manage our trip successfully.

I was very pleased with your services, even the time was short but sweet, I hope to be back for a longer visit in the future.

Thank you so much!

Regards,

**Vy Nguyen (Ms.)**

Human Resources Executive  
Hashcom Pte Ltd



FROM Quyen Vu Thi To  
PHONE DIRECT +84 933 191 546  
E-MAIL Quyen.vuthito@vn.abb.com  
PAGE 1  
DATE February 12, 2019

ABB Ltd.,  
KM9, 1A High Way, Hoang Liet Ward, Hoang Mai District, Hanoi

## TESTIMONIAL LETTER FOR INTERCONTINENTAL LONG BEACH RESORT PHU QUOC

Dear Ms. Chau Dang and Ms. Annie Tran,

During 13<sup>th</sup> - 15<sup>th</sup> December 2018, ABB Ltd., successfully held the Channel Partners and Customers Meeting at Intercontinental Long Beach Resort. This is one of our most important event where numerous VIP attended including the board of directors. The Intercontinental's team did an outstanding job. Everyone was very satisfied and our meeting was a success. On behalf of ABB Ltd., I would like to express my gratitude to the Intercontinental Long Beach Resort Phu Quoc and wish to enhance our strong corporation in the future.

Yours sincerely,

**Quyen Vu Thi To**

Marketing & Communication Team Leader



## HARNN HERITAGE SPA

Hidden away in a secluded corner of the resort, the HARNN Heritage Spa ensconces guests in a serene haven of compete relaxation and rejuvenation. Its secluded bamboo buildings hover over the tranquil water, leaving room for an entire ecosystem of flora and fauna, while the treatment suites themselves feature open-air spaces separated by glass panels shielded with bamboo louvres, blurring the line between indoors and outdoors.

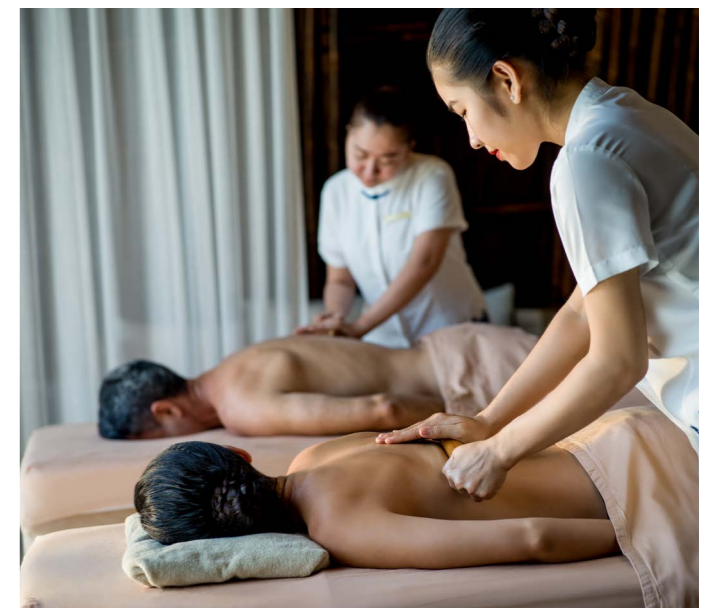
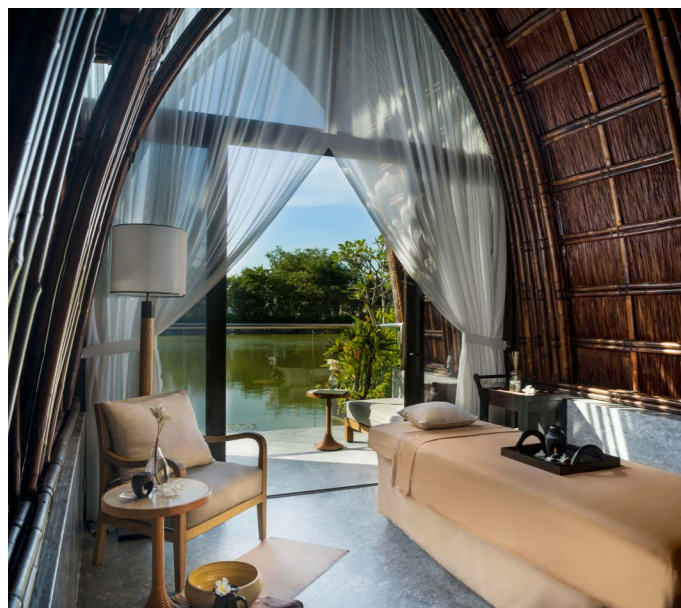
Embracing the Eastern wisdom passed down from generation to generation perfected over thousands of years, HARNN Heritage Spa focuses on restoring the natural balance of body and mind. Inspired by the practice of traditional Asian medicine and naturopathy, each HARNN treatment is thoughtfully designed to enrich your relaxing experience.

Signature treatments are inspired by the healing local botanicals of herbs, spices and coconut, along with natural pearl, to give guests a distinct sense of place while at the same time restoring balance, leaving them feeling completely relaxed and rejuvenated.

The tranquil Lotus Lagoon provides the perfect backdrop for post-treatment relaxation on the terrace overlooking the calm water, perfectly reflecting the renewed peace and spirituality of the soul.

The Spa facilities:

- 4 x 2 single treatment rooms
- 1 couple's treatment room
- Private changing & shower facilities in each room
- Foot reflexology (indoor & outdoor)
- Pedicure & manicure facilities
- Hair salon



## RECREATION

### FITNESS CENTRE

Our 24 hour state-of-the-art Fitness Centre comes fully equipped with the latest equipment from Precor, Life Fitness and Technogym. Ideal for a light or more intensive workout, the Fitness Centre features treadmills, elliptical cross trainers, upright and recumbent bikes, adaptive motion trainers, both weight machines and free weights and a Kinesis machine.

For additional activities in the Fitness Centre, our personal trainer offers private Yoga, stretching and self-defense classes in the adjoining studio.



### PLANET TREKKERS

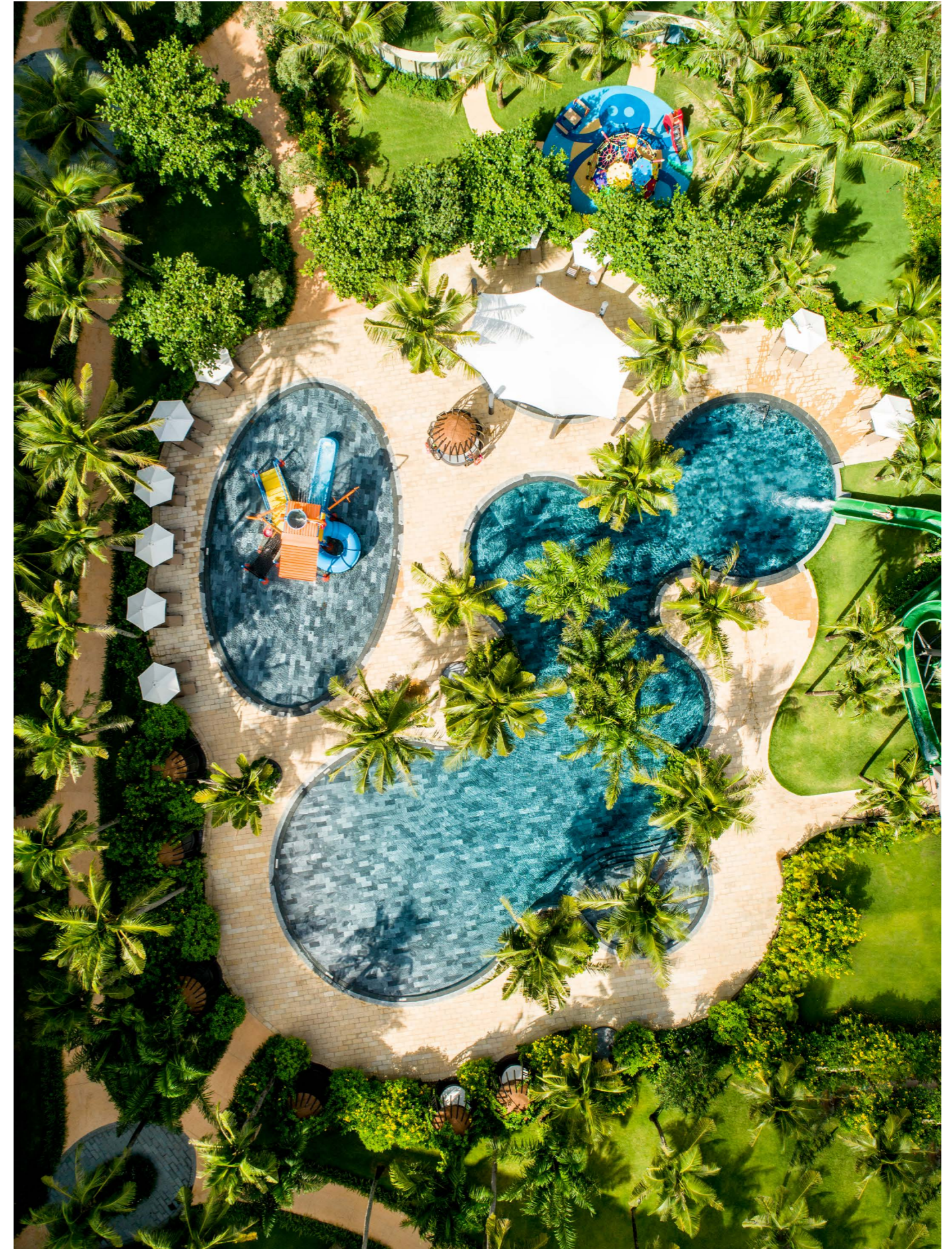
InterContinental Phu Quoc Long Beach Resort offers countless choices of activities for children and families. The 250 sqm Planet Trekkers is our dedicated Children's Club, designed for young guests aged 4-12 years, fully supervised and secure with age-appropriate facilities and fun, culturally-inclined indoor and outdoor activities.

The Hideout - Games room with games, computers, video consoles, reading corner, pool table, table football and an extensive library of DVD movies and board games.

### RESORT NANNIES

Resort Certified Nannies are available to look after and entertain your little ones while you indulge in much deserved relaxation.

## RECREATION



## DESTINATION PHU QUOC

### VINPEARL GOLF PHU QUOC

Set amidst the unspoiled woodland on the north of Phu Quoc, Vinpearl Golf Phu Quoc provides a sense of being immersed in nature, on a magical island known for its tropical paradise and stunning beaches. Its breathtaking scenery and unique golfing experience promise to impress travelling golfers.

Catering to all levels of golfers, this championship course is beautifully designed by IMG Worldwide with 18 holes of intriguing challenges, divided into two nines. Each offers its own distinct characteristics and presents differing landscapes and obstacles.

Golfers can experience the rolling fairways and contours that weave and undulate seamlessly through the beautiful landscape of Phu Quoc Island, commanding a breathtaking, panoramic vista of the tropical forest against the stunning backdrop of the pristine East Sea. Vinpearl Golf Phu Quoc truly deserves top spot on every golfer's wish list.



### HAM NINH FISHING VILLAGE

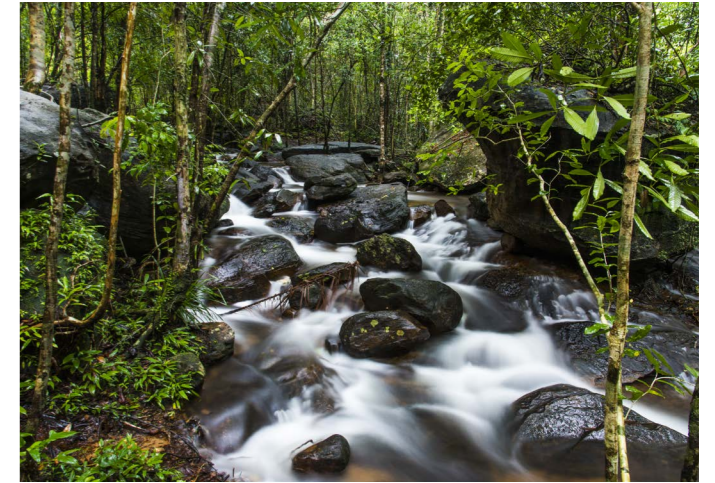
Ham Ninh Fishing Village is one of the oldest fishing villages in Vietnam, located on the eastern coast of Phu Quoc Island, behind mountains and facing immense sea. This village is famous for wonderful beaches and delicious culinary. Though Phu Quoc tourism is developing rapidly, the village remains its rustic and untouched beauty.



## DESTINATION PHU QUOC

### SUOI TRANH WATERFALL

Tranh Stream is nestled in the shadow of the green forest about 9km to the south of Duong Dong town. The majestic waterfall is well worth a visit for those looking to experience the natural beauty of Phu Quoc, or a swim in a natural rock pool.



### PHU QUOC NATIONAL PARK

Phu Quoc National Park comprises more than half of Phu Quoc Island's northern region, where adventurous travelers can enjoy a range of outdoor pursuits throughout their tropical vacation. Declared a UNESCO Biosphere Reserve in 2010, this massive natural attraction spans over 314, 000 square metres of unique flora and fauna, evergreen forest, and dense mountain ranges.



### LEARN ABOUT LOCAL PRODUCE

Phu Quoc is famous for its flavorful fish sauce, top-quality aromatic peppers, and local sim (rose myrtle) wine. Guests can book a guided tour to see the signature produce that contributes to the island's charm.



## LANGUAGE

The official language is Vietnamese. English is taught in schools and colleges and nowadays most young people can speak some English.

## WEATHER

Phu Quoc Island has a tropical climate that varies throughout the year. The months with most rainfall occur during the monsoon season from July to October.

From April to June when the sub equatorial monsoon approaches, there are a greater number of days with thunder and it is common during this time to have late afternoon showers. Phu Quoc enjoys a very consistent average temperature of 27.7°C (81.9°F), with an average maximum daytime temperature of 31.2°C and average minimum of 24.6°C (76.28°F)

## BANK AND GOVERNMENT OFFICES

Government banks are open from 7:30am to 11:30am and 1:30pm to 4:30pm. Most banks are closed on Saturdays and Sundays.

Commercial banks are normally open from 8:00am to 5:00pm. All banks provide standard services throughout the country and most have ATM machines which accept international credit cards.

Cash is the most popular form of payment in Vietnam, while credit cards are accepted in some fine dining restaurants, shops and boutiques. Please check with the shop assistant for their preferred method of payment.

Government offices work from 7:30am to 4:30pm and are closed on Saturdays and Sundays.

## GETTING AROUND

The resort provides airport and private transfers. Metered taxis are available at the resort's main entrance at any time.

## INTERNET

Internet access is available throughout the resort; wireless or cabled.

## VILLAGE PROTOGOL

Due to the tropical weather in Phu Quoc, it is recommended to bring sunscreen before going out on a day trip and have an umbrella with you depending on the weather forecast. Light clothing is recommended for most of the time as Phu Quoc has a comfortable temperature.

If you are planning to visit temples or pagodas, smart-casual clothing is highly recommended.

## ATMS

ATMs are common in major urban areas and most accept the main international debit cards including Cirrus and Maestro. There are ATMs in the airport arrival hall and one on-site at the resort.

## TIPPING

While tipping is not expected, it is generally accepted. Should you wish to render a tip, we'd appreciate you charging this to your room account as we evenly distribute these amongst all resort service staff on a quarterly basis.

## MONEY

The national currency of Vietnam is Vietnamese Dong (VND).

Bank notes are 500, 1000, 2000, 5000, 10.000, 20.000, 50.000, 100.000, 200.000 and 500.000.

Please contact our Reception for currency exchange.

## CREDIT CARDS

We are pleased to accept American Express, Diners Club, JCB, Master Card, Visa and Union Pay. A credit card pre-authorization is required for all guests staying at the resort.

## TRAVELER'S CHEQUES

You can change traveller's cheques in most banks, exchange bureaus, and at the resort.

## ENTRY REQUIREMENTS

Enjoy a fabulous vacation without worrying about paperwork. 30 days visa exemption for all nationalities who arrives by air or by cruise ship.

## HEALTHCARE &amp; MEDICAL

The general Phu Quoc hospital, also called “Bệnh Viện Đa Khoa Huyện Phú Quốc” is located in the heart of Duong Dong Town.

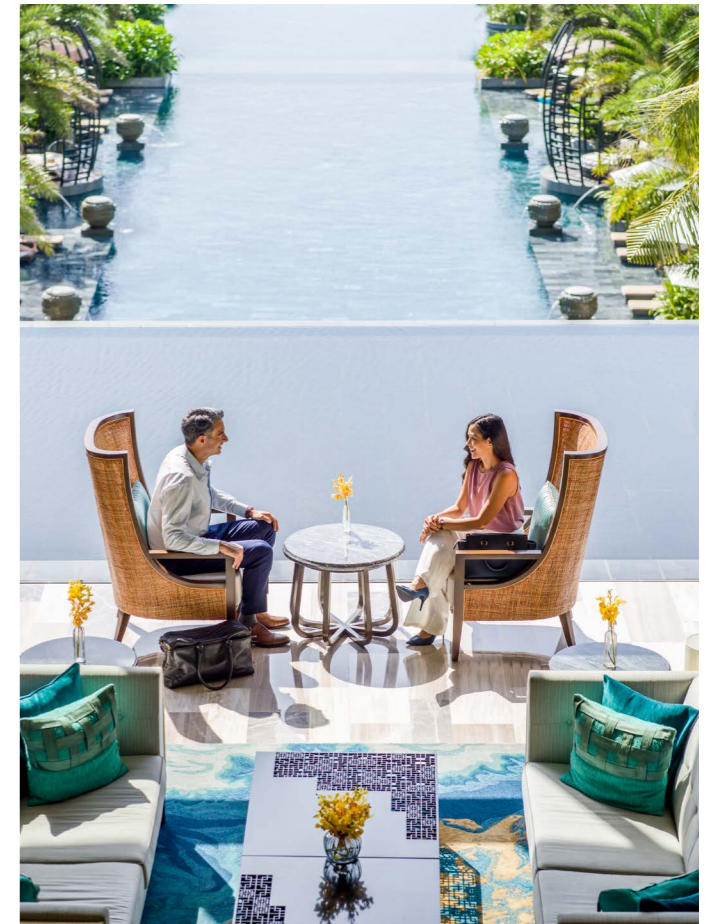
The Vinmec Phu Quoc Hospital is a new full service international grade (World Health Organization Standard) hospital with a total area of 19,00 square meters, six floors and 150 beds located in Ganh Dau Village. The hospital is equipped with the latest high technology medical machinery from Europe and Japan, incorporates a “clean and green” concept with spacious rooms and plenty of outdoor green space, and will employ some of Vietnam's best doctors and medical staff.

## WATER &amp; ELECTRICITY

Tap water is not suitable for drinking. We provide you with complimentary drinking water during your stay.

## MOBILE SERVICES

Several international mobile phone operators offer cellular phone services in Phu Quoc. Mobile phone and SIM card rental services are also available.



VINPEARL GOLF

Vinpearl Joint Stock Company  
Vinpearl Golf Phu Quoc

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RED RIVER TOUR COMPANY

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CORONA CASINO PHU QUOC

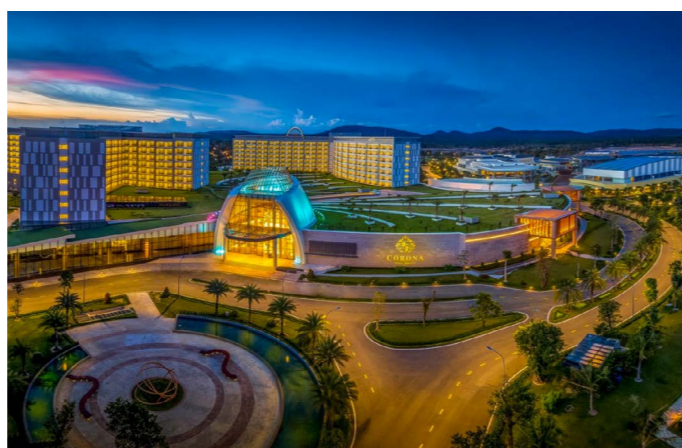
Công Ty Cổ Phần Đầu Tư  
Và Phát Triển Du Lịch Phú Quốc - Corona

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